

Public
Health
Ontario

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WATER RESULTS BY TELEPHONE

Please follow these steps:

1. **REMOVE ONE OF THE BAR CODES FROM THE BOTTLE AND ATTACH IT HERE**



This bar code is your

PERSONAL IDENTIFICATION NUMBER (PIN).

You will need it to get your results over the telephone.

2. Call 1-877-723-3426, 2 to 3 business days after dropping off your water samples at the laboratory (4 to 5 business days if deposited at your local health unit). Follow the telephone instructions. The pound key looks like this #.

For teletypewriter (TTY) calls:

1. Call 711 with your TTY device or follow the instructions provided by your telecommunications provider to call the Relay Service Provider.
2. Give operator the PIN (bar code) and ask them to call 1-877-723-3426.
3. Instruct them press 1 for English and follow the prompts.

**KEEP THIS CARD
FOR YOUR RECORDS**

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